

PEOPLE TREE

Truly Conscious Clothing

HOW TO RETURN YOUR ITEMS

1. Wrap the unused item securely in its original package.

2. Send them back with this form enclosed. You can use Royal Mail for free (if you are in the UK) by visiting:
<https://www.royalmail.com/track-my-return/create/1860>
to generate a unique pre-paid returns label.

In BOX A write what you are returning. Tell us why using the codes in BOX B. Tell us who you are in BOX C.

Please return goods unwashed, unworn and with their original tags attached, within 14 days of receiving your order. If an item is faulty or you have received an incorrect item, please email us at people@peopletree.co.uk. Full details of our returns policy can be found online. We recommend you get a tracking code & proof of postage as we cannot process returns that do not reach us

BOX A - I am returning...

PRODUCT CODE	DESCRIPTION AND COLOUR	Size	Qty	Reason Code	Refund (✓)	Price
NB: unfortunately for reasons of hygiene we cannot accept returned underwear (including pants and socks) or earrings unless they are faulty. See our full terms online.					TOTAL REFUND	£

BOX B - Reason for return...

1	Doesn't fit	5	Wrong item sent	Details: <i>Your feedback helps us improve the quality & style of our products and our customer service.</i>
2	Doesn't suit me	6	Ordered two sizes to compare	
3	Poor quality	7	Looks different to image	
4	Faulty Product	8	Other, please give details	

BOX C - I am...

NAME	ADDRESS	TELEPHONE & EMAIL ADDRESS