

People Tree

Sustainable and Fair Trade Fashion

HOW TO RETURN YOUR ITEMS

1 Wrap the unused item securely in its original package. In **BOX A** write what you are returning. Tell us why using the codes in **BOX B**.

2 Send them back with this form enclosed. You can use Royal Mail for free (if you are in the UK) by affixing the returns label below onto your parcel. We recommend you get a tracking code & proof of postage as we cannot process returns that do not reach us.

Please return goods unwashed, unworn and with their original tags attached, within 14 days of receiving your order. If an item is faulty or you have received an incorrect item, please email us at people@peopletree.co.uk. Further details of our returns policy can be found online.

BOX A - I am returning...

PRODUCT CODE	DESCRIPTION AND COLOUR	Size	Qty	Reason Code	Refund (✓)	Price
<p>NB: unfortunately for reasons of hygiene we cannot accept returned underwear (including pants and socks) or earrings unless they are faulty.</p>						<p>TOTAL REFUND £</p>

BOX B - Reason for return...

1	Doesn't fit	5	Wrong item sent	<p>Details:</p> <p>Please write a review online. Your feedback helps us improve the quality & style of our products and our customer service.</p>
2	Doesn't suit me	6	Ordered two sizes to compare	
3	Poor quality	7	Looks different to image	
4	Faulty Product	8	Other, please give details	



PEOPLE TREE LTD
CLIPPER LOGISTICS PLC
ETHERIDGE AVENUE
BRINKLOW
MILTON KEYNES
MK10 0BB

From:

Affix the label from your delivery note here

Please peel off the label above and stick it onto your parcel